DOCUMENT RESUME

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TITLE	Volunteers: We Couldn't Do It Without Them! [Videotape.]
INSTITUTION	American Library Association Video/Library Video Network, Towson, MD.
REPORT NO	ISBN-1-56641-044-4
PUB DATE	97
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AVAILABLE FROM	American Library Association Video/Library Video Network, 320 York Rd., Towson, MD 21204-5179 ($99, ALA members receive 10% discount).
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IDENTIFIERS	*Volunteer Management; Volunteer Recruitment; Volunteer Retention

ABSTRACT

This video provides guidelines for establishing a successful volunteer program in any library. Topics include: the benefits of volunteers to libraries; getting a volunteer program started and functioning; recruiting volunteers; interviewing volunteers; effectively training volunteers; acknowledgment of volunteers; and handling uncooperative or problem volunteers. The video features volunteers, volunteer coordinators, and other library staff members who have experience dealing with the issues associated with volunteer management. A resource-and-tip sheet is included. (SWC)

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